

Corrigendum: Factors associated with patient dissatisfaction regarding primary healthcare quality in Kwango, Democratic Republic of the Congo

Authors: Nkwahata, N. R., Onoya, W. J., Mukandu, B. F., Ngbolua, K. N., Kasongo, M. E., Nswele, I. O., & Masimango, G. C. **Original Citation:** *Orapuh Journal*, 2026, 7(6), e1451. <https://doi.org/10.4314/orapj.v7i6.51>

The Editorial Office of Orapuh Journal is issuing a Corrigendum for the article "*Direct Factors Influencing Patient Satisfaction with the Quality of Care in Kwango Health Centers in the Democratic Republic of the Congo*" (published as Vol. 7, Iss. 6, e1451) –re-titled upon correction to "*Factors associated with patient dissatisfaction regarding primary healthcare quality in Kwango, Democratic Republic of the Congo*" –to reflect author affiliation updates, conceptual reframing, statistical refinements, and the addition of standard compliance declarations following post-publication author review.

The following corrections have been approved by the Editorial Board and incorporated into the updated article:

Title & Front Matter

Title Refinement: Changed from "*Direct Factors Influencing Patient Satisfaction with the Quality of Care in Kwango Health Centers in the Democratic Republic of the Congo*" to "*Factors Associated with Patient Dissatisfaction Regarding Primary Healthcare Quality in Kwango, Democratic Republic of the Congo*" to accurately reflect the analytical focus.

Author Affiliations & Ordering: Updated author affiliations and institutional details to correctly designate dual roles and contributions (e.g., N. R. Nkwahata reflecting dual affiliation; inclusion of B. F. Mukandu and updated ORCID identifiers).

Publisher Location: Updated to include complete operational address ("Published by Orapuh, Inc., F. Gaye Res., Sukuta-Jamisa, Greater Banjul, The Gambia.").

Keywords: Realigned to highlight core assessment metrics ("Factors associated, patient dissatisfaction, quality of care,

primary health centers, Kwango, capability approach").

Methodology & Statistical Analysis Refinements

Analytical Framing: Enhanced articulation of Amartya Sen's capability approach and its direct linkage to patient agency and dissatisfaction.

Statistical Modeling & Results Updates: Refined binary logistic regression metrics, adjusted odds ratios (aOR), confidence intervals, and p-values to precisely isolate independent risk and protective factors for patient dissatisfaction (e.g., updating privacy protection aOR to 0.66, 95% CI [0.45, 0.82], $p=.31$, and fine-tuning multivariate parameter estimates across Tables 1 through 4).

Back Matter & Institutional Declarations

The following standard compliance statements were updated or formally added:

Use of AI Statement: The authors declare that no generative artificial intelligence was used to create, alter, or manipulate primary research data, with linguistic refinement executed under direct author oversight.

Authors' Contributions: Detailed CRediT author contribution roles explicitly mapped for conceptualization, methodology, investigation, formal analysis, supervision, writing original draft, and review/editing.

Data Availability Statement: Clarified that primary data supporting study conclusions are available from the corresponding author upon reasonable request.

Funding Statement: Confirmed self-funding by the principal author with no external grants.

The online PDF and HTML versions of the original article have been updated to reflect these corrections. These changes do not alter the primary conclusions of the study. The Editorial Office and authors apologize for any inconvenience caused.

Conflicts of Interest: The Editorial Board declares no conflicts of interest regarding the issuance of this correction notice.

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Correspondence to: Orapuh Journal Editorial Office
editorial.office@orapuh.org

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