

Corrigendum: Level of Patient Satisfaction With the Quality of Care Offered in Health Centers of the Kwango Provincial Health Division

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The Editorial Office of *Orapuh Journal* is issuing a Corrigendum for the article "Level of patient satisfaction with the quality of care offered in health centres of the Kwango Provincial Health Division" (2026, Vol. 7, Iss. 1, e1403) to correct textual, methodological, and tabular errors identified post-publication.

The following corrections have been approved by the Editorial Office and incorporated into the updated article:

Abstract & Relevance of the Study

- i. **Keywords:** Expanded to include "Kwango Provincial Health Division", "Democratic Republic of the Congo", and "SERVQUAL".
- ii. **Satisfaction Threshold:** The four-tier satisfaction classification scale has been refined for clarity (< 50.0% = Very Low; 50.0%–59.9% = Low; 60.0%–69.9% = Moderate; ≥ 70.0% = High). An explicit minimum quality threshold of 60.0% was added.

Methods Section

- i. **Sample Size Formula:** Sample Size Formula: Cochran's (Fisher's) formula parameters were explicitly stated ($Z = 1.96$, $p = 0.50$, $e = 0.05$, yielding $n = 384$).
- ii. **Instrument & Software:** Clarified as an adapted SERVQUAL tool analyzed using IBM SPSS Statistics (Version 25/26).

Results Section, Tables, and Figures

- i. **Table 1 (Sociodemographics):** Corrected sex distribution to Female $n = 243$ (63.3%) and Male $n = 141$ (36.7%); mean age reported as 37.3 ± 11.4 years; married total updated to $n = 303$ (78.9%); and "Ordinary worker" renamed to "Manual Laborer".

- ii. **Table 2:** Simplified to a binary breakdown of overall satisfaction (Satisfied = 196 [51.0%]; Dissatisfied = 188 [49.0%]).
- iii. **Table 3 & Figure 3:** Dimension categories realigned to the refined threshold scale. Handwashing facility satisfaction corrected to 45.5% (Very Low) and facility cleanliness updated to 46.6% (Very Low)

Institutional Declarations

Standard statements regarding AI usage, Authors' Contributions (CRediT), Data Availability, and Funding were added to the end matter.

The online PDF and HTML versions of the article have been updated accordingly. These changes do not affect the main conclusions of the study.

Conflicts of Interest: The Editorial Board declares no conflicts of interest regarding the issuance of this correction notice.

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